

## BiSL® Foundation

Duration: 2 Days    Course Code: BISL    Version: 4th Edition    Delivery Method: Virtual Learning

### Overview:

The Business Information Services Library (BiSL®) provides a framework for the field of work that lies between the connection of ICT to the business process. It is precisely this connection that is often not optimal. The BiSL® process model provides insight into all the main processes of the work field, and the relationships between them. It provides starting points for improving the processes, including through best practices, and it provides a uniform terminology.

*BiSL® is a registered trademark of KNVI Professional Association and Van Haren Publishing (formerly The ASL BiSL Foundation).*

### Virtual Learning

This interactive training can be taken from any location, your office or home and is delivered by a trainer. This training does not have any delegates in the class with the instructor, since all delegates are virtually connected. Virtual delegates do not travel to this course, Global Knowledge will send you all the information needed before the start of the course and you can test the logins.

### Target Audience:

Operational level: functional administrator, core user, super-user, application manager  
Tactical level: System owner, client, product manager, budget holder  
Strategic level: Information management, programme manager

### Objectives:

- On completion of this training course, you will be able to articulate the context of the BiSL® framework and know the interrelationship between functional, application, technical management and the relationship of BiSL® with other models and methods (such as ASL® and ITIL®). You will gain insight into the BiSL® framework and the internal coherence of the processes. The specific learning objectives are:
  - Become familiar with the different BiSL® process clusters, the BiSL® processes within them and BiSL® terminology;
  - Gain insight into the BiSL® framework and internal coherence of the processes;
  - Gaining concrete tools for applying BiSL in your organisation;
- Recognising the increasing importance of functional management;
- Cultivating enthusiasm for this approach;
- Preparation for the official exam.

### Prerequisites:

Preferably experience in one of the areas named at target group.

### Testing and Certification

- This course provides good preparation for the official BiSL® Foundation exam
- The exam is optional and can be purchased in conjunction with this course
- Languages available: Dutch and English

### Follow-on-Courses:

- BiSL® Practitioner
- Digital Information Design (DID®) Foundation
- Professional training in Functional Management

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## Content:

Specific content:

- introduction BiSL® framework
- the role of functional management and information management
- the executive processes: user management and functionality management
- the steering processes
- the guiding processes and defining strategies for the organisation and information
- the connecting processes
- relations to other management forms
- introduction and use of BiSL®

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## Additional Information:

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## Further Information:

For More information, or to book your course, please call us on 0800/84.009

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[www.globalknowledge.com/en-be/](http://www.globalknowledge.com/en-be/)